

CIVIL AVIATION COMMITTEE OF THE REPUBLIC OF ARMENIA

SAFETY BULLETIN N2

Date: 13.03.2023

Subject: Identification and prevention of transporting Dangerous Goods (DG) for operators not approved for DG transportation

Area of Concern: Commercial air operations

Distribution: All AOC holders of the Republic of Armenia

Discussion: On 05.02.2023 during Flight documentation audit it was discovered that 34 packs of 576 lithium batteries were loaded on board of Fly Arna aircraft A-320 (EK-YRC) for flight G6406 from Domodedovo Mikhail Lomonosov Airport to Zvartnots International Airport even though according to Operation Specifications Fly Arna was not allowed to transport DG as cargo. As per NOTOC this information was missing in "DGR" section and was filed in "Other Special Load" section.

The documents were initially wrongly prepared in by FF Cargo Services LTD, Moscow. As a result, Domodedovo Terminal Cargo incorrectly prepared NOTOC. The captain did not notice the DG and signed the form. The unsafe object went through 3 stages of checks and document preparation, however, none of the barriers identified it.

Corrective actions:

Fly Arna issued an informational letter that the load was DG and Fly Arna does not have permission on Operation Specifications to transport DG.

Air Arabia performed investigation on this occurrence. Air Arabia requested from FF Cargo Services LTD agent to perform internal investigation to reveal the reason of the occurrence.

Air Arabia also requested to perform the same investigation in Domodedovo Cargo Terminal. FF Cargo Services LTD and Domodedovo Cargo Terminal accepted their fault and special corrective actions are taken within their organizations. The personnel of Domodedovo Cargo Terminal were retrained and were issued monetary penalty for issuing incorrect NOTOC and allowing this unacceptable safety case to occur.

Preventive actions:

Air Arabia briefed the FF Cargo Services LTD and all the other Russian stations about the IATA DGR Regulation and packing instruction and recommended in case of questions to communicate with Fly Arna and Air Arabia.

Fly Arna Flight Ops performed internal briefing with flight crew members and issued Notice to Pilot. Fly Arna QA and Safety Department issued Safety Alert on this occurrence to remind the necessary personnel.

RECOMMENDATION:

To prevent the reoccurrence of such occurrences, it is highly recommended to take the belowmentioned measures:

- Thoroughly check all necessary documents before acceptance, such NOTOC, Air Waybill, Cargo Manifest etc.
- Before signing, check that Cargo containing DGs are not included in the "DGR" or in the "OTHER SPECIAL LOAD" of the NOTOC.
- Urge the Ground staff to stop loading Cargo containing DGs and remove all loaded DGs from the aircrafts not approved for DG transportation even if this cargo is included in NOTOC.
- Urge the Ground staff to stop loading Cargo containing DGs and remove all loaded DGs from the aircrafts not approved for DG transportation, if visually recognized during walk around by special markings on the boxes (packages).
- In case of any doubt about DGs on aircrafts not approved for DG transportation, Departure shall not be allowed until the Cargo containing DGs is removed from the aircraft, and the Crew are sure that no Cargo containing DGs is available on board the aircraft.

MIHRAN KHACHATRYAN
CHAIR OF CIVIL AVIATION COMMITTEE

Восстановимая подпись

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Подписано: KHACHATRYAN MIHRAN 3308540266